#### **Branch Locations**

Asheville - Leicester Branch 710 New Leicester Highway Asheville, NC 28806 828.225.5919

Asheville - Tunnel Rd. Branch 36 Tunnel Road Asheville, NC 28805 828.252.6888

**Brevard Branch** 281 Asheville Highway Brevard, NC 28712 828.252.6458

Candler Branch 1141 Smokey Park Highway Candler, NC 28715 828.633.6604

Hendersonville Branch 1452 7th Avenue East Hendersonville, NC 28792 828.595.9841\_\_\_\_\_

**Hickory Branch** 355 US Highway 70 SW Hickory, NC 28602 828.322.8566

Morganton Branch 127 West Parker Road Morganton, NC 28655 828.433.0016

Skyland Branch 1871 Hendersonville Road Asheville, NC 28803 828.210.2090

Weaverville Branch 34 Northcrest Road Weaverville, NC 28787 828.645.6003

**Branch Hours** 

Monday - Thursday 8:30 am - 5:00 pm Friday: 8:30 am - 6:00 pm

#### **Drive-Thru Hours:**

Monday - Thursday 8:30 am - 5:30 pm Friday: 8:30 am - 6:00 pm

24/7 Account Access 800.522.6371

**Member Services** 

828.252.6458

Your Online Resource For:

Home Banking Online Bill Pay Mobile Banking Current Rates and more ..

**TELCOccu.org** 





Presented by Chairman of the Board, Bob Lux





## **Telco Branch Spot Light** WEAVERVILLE



L to R: Eddie Dayton, Sarah Perkins, Diane Ballard, Dawn Huffman, Irving Perez

**Community involvement** is very important to Diane Ballard, branch manager and the Weaverville team. Throughout the year, they have sponsored several raffles to raise money for worthwhile events and non-profit organizations that help women and children. They gave the Weaverville Police and North Buncombe Middle School money to buy school supplies and gathered donations during the Toys for Tots drive. In addition, they raised money for The Hope Chest- an organization that helps women with cancer and gave money to help build a bathroom for a special needs child.

Thank you Weaverville Branch for your civic-mindedness.

# **HView**

MARCH 2019 | SPRING ISSUE



## MARK **V**YOUR CALENDAR

**Annual Meeting** April 16 | 6 PM Virginia Boone Building WNC AG Center, Asheville

Enjoy a BBQ dinner, bingo, member appreciation gifts, and spending time with other Telco member-owners at this year's meeting.

**Telco Branches Closed** Memorial Dav Monday, May 27

Independence Day Thursday, July 4

### WHERE **MEMBERS** MATTER

## **Our New Brevard Branch**

#### We are so excited to announce our ninth branch will be opening in April.

The branch is located at 281 Asheville Highway, Brevard, NC in a building formally occupied by TD Bank. It will provide a convenient location for members in Transylvania County and the surrounding region to conduct full-service banking, including an ATM.

We look forward to increasing membership under the direction of the new branch manager. Karl Hosler. Many of you may remember Karl from the Tunnel Road location. where he was the assistant branch manager.

We will be publicizing the opening date on Facebook and other media outlets as soon as details are available. Stay tuned!



\*Offer is good March 1, 2019 through June 30, 2019 and applies to both New loans at Telco or Bring-Over loans from another lender. This offer is good on New or Used autos, trucks, RVs, motorcycles, boats, and other motor vehicles. Other conditions and standard loan approval procedures apply. Loans must be applied for on or before June 30, 2019. Mortgage loans are excluded. Rates are subject to change.

#### Updates, News, and Benefits For Telco Members



## EARN UP 3% \* APY

on balances up to \$10,000

## With an Interest **Checking Account**

#### **Benefits and Free Services:**

- · No monthly service fees on personal accounts
- No minimum deposit
- Mobile app with remote deposit capture
- Free debit card
- E-statements
- Online banking & bill pay
- Free mobile app & bill pay
- Up to 8 atm transactions

#### Account Details:

- E-statements required to receive the dividends
- Must have one direct deposit or payroll deduction per month
- Swipe or insert and sign for at least 15 debit card or credit card purchases each month (credit transactions/non-pin based).

Ask us for more details or go to telcoccu.org/ checking for more information.

\*Annual Percentage Yield. Certain Restrictions Apply.



## Save To Win CD **A Win-Win Savings Opportunity!**

"Save To Win" is a unique Certificate of Deposit (CD) account offered by Telco. From January 1 -December 31, every \$25 you deposit enters you in monthly and quarterly cash prize drawings ranging from \$25 to \$5,000.

**WIN:** Your deposits remain your money, you're earning interest and your savings grow.

**WIN:** Every \$25 deposit is a new entry into the monthly, guarterly cash prize drawings. You can make up to 10 deposits per month.

Ask us for more details or go to telcoccu.org and read the OFFICIAL ACCOUNT AND PRIZE ENTRY RULES.



#### Where Members Matter

## WE'VE **CHANGED**

After several decades, we updated our brand identity, which includes a new logo, colors, font, and a new tagline. OUR LOOK! You'll start to see the new look on places like our website, Facebook, and

brochures, including this newsletter. Soon you'll see it in all of our signs and branches, as well.

For many years, we've more or less stuck with the same spinning pinwheel and colors. But over the years we've changed guite a lot and we needed a brand identity that reflected those changes. We worked with a professional design company. Insight Marketing, to create branding that appeared crisp, approachable, professional, and positioned us in the mountains. We believe the new look better matches what we've become: a provider of modern banking services to our mountain region and growing membership.



**Morgan Travis** Hickory Branch Manager

#### **Telco Community Credit Union has** its Crasher!

Our very own Morgan Travis has been selected to attend Crash the GAC (Governmental Affairs Conference) 2019 by The Cooperative Trust and Credit Union National Association.

Only 5 participants were selected out of the Carolinas! Crashers were selected based on their 60-second videos on why they are great candidates to Crash the GAC.

Crash the GAC is a non-stop, career-changing program for credit union young professionals that allows them to participate in the industry's largest advocacy conference with exclusive networking opportunities, leadership development tools, and mentoring sessions with industry leaders from organizations such as Filene Research Institute, CUNA, and National Credit Union Foundation (NCUF).

"We are incredibly proud to have Morgan selected to Credit Unions from North and South Carolina. Congratulations!"

- David Burnette, CEO Telco Community Credit Union





#### **Shirley Wilson:** Retired

Shirley has been with us for almost a decade and retired from her position as Morganton Branch Manager in February. She's had a very successful 47-year career in banking and has helped countless members. We are all going to miss you!



#### Karl Hosler: **Brevard Branch** Manager

Karl was the Assistant Branch Manager at the Tunnel Road Branch. He was recently promoted to Branch Manager in our Brevard Branch opening soon. Karl is always willing to go an extra mile for a member.



#### **Tori Davis: Call Center Supervisor**

Tori was the Head Teller at the Tunnel Road Branch and has now been promoted to our Call Center Supervisor. The flowers are from her co-workers at Tunnel Road Branch, since everyone will miss her.

#### Like us on Facebook to stav up-to-date on happenings



#### **Susan Patton: Interim Branch** Manager – Morganton

When you visit the Morganton Branch, please say hello to Susan, the Interim Branch Manager. She is a familiar face at Morganton and always willing to help a member.